



Dear Residents and Parents:

We wanted to let you know that University Partners is closely monitoring the outbreak of Coronavirus Disease 2019 (COVID-19). We are focused on maintaining a safe environment for all of our residents, visitors and staff. This will truly have to be a team effort by all of us and we have provided information below on the steps and preventative measures we are taking in our communities at this time and how we can all best create an environment that remains safe and virus free. We continue to monitor national and local recommendations and will update you with the latest information.

We are taking extra measures to clean and sanitize common areas and amenities more frequently on both a daily basis, using specialized, recommended products as well as increasing the number of deep cleans on a weekly basis. We will specifically increase our focus on common areas and amenities that have substantial hand contact like the fitness centers, computer labs and elevators. Hand sanitizers will be located throughout the property to encourage visitors, residents and associates to frequently practice good hand hygiene. As we prepare for move out, our staff will conduct standard unit inspections and wear latex gloves during these inspections as an additional preventative measure. The health and safety of our residents, visitors and staff is our top priority.

We thought it might be helpful to provide resources for you in case you have concerns about the spread of the disease. The CDC recommends taking the following precautionary measures:

- Avoid close contact with people who are sick.
- Avoid touching your eyes, nose, and mouth.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Clean and disinfect frequently touched objects and surfaces using a regular household cleaning spray or wipe.
- Follow CDC's recommendations for using a facemask.
 - CDC does not recommend that people who are well wear a facemask to protect themselves from respiratory diseases, including COVID-19.
 - Facemasks should be used by people who show symptoms of COVID-19 to help prevent the spread of the disease to others.
- Wash your hands often with soap and water for at least 20 seconds, especially after going to the bathroom; before eating; and after blowing your nose, coughing, or sneezing.
- If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol. Always wash hands with soap and water if hands are visibly dirty.

It is important for our community to know that while the CDC considers this to be a serious public health concern, based on current information, most people in the United States will have little immediate risk of exposure to this virus. This is an evolving situation and the CDC risk assessment will be updated as needed. We also encourage you to monitor CDC updates along with the updates and information from your community and area colleges and university for the most up to date and region-specific information. Please do not hesitate to reach out to your property staff if we can answer any questions or provide additional support.

Sincerely,

University Partners Management Team